

 TECNOVE Fiberglass	QUALITY AND ENVIRONMENTAL POLICY	PC Rev. 6 Date: 21/11/24 Page 1 of 1
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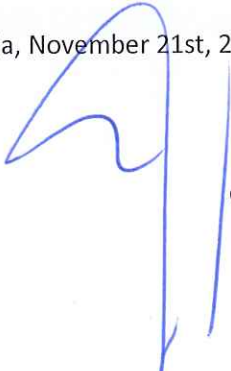
TECNOVE FIBERGLASS, as an organization dedicated to the **design and manufacturing of refrigerated and insulated vans, and fiberglass-reinforced polyester (FRP) derivatives**, is committed to achieving the following general objectives:

- ✓ Provide products and/or services that meet the needs and expectations of our customers and stakeholders, focused on:
 - Offering customized solutions.
 - Delivering products in the shortest possible time.
 - Providing effective maintenance services.
- ✓ Comply with applicable requirements, including legal, regulatory, and other relevant obligations.
- ✓ Continuously improve the management system, quality performance system and environmental management system.
- ✓ Protect the environment, including the prevention of pollution alongside other specific commitments relevant to the context of TECNOVE FIBERGLASS.
- ✓ Prevent potential deficiencies, shortcomings, and anomalies that may arise during the execution of daily activities.
- ✓ Promote a culture of quality and environmental management at all levels of the organization.
- ✓ Gather customer complaints and suggestions, using this information to continuously improve products, services, and the Quality Management System.
- ✓ Promote the international market as the spearhead of our business growth into new markets.
- ✓ Promote equality with an inclusive, respectful, and fair plan so that each individual can reach their full potential.

Achieving these objectives and meeting the requirements of the system will ensure the continuous growth and improvement of TECNOVE FIBERGLASS, and the future of all of us. For this reason, I ask for the active collaboration and participation of all staff in the development of the activities defined in the management system.

This policy is an integral part of TECNOVE FIBERGLASS's business. It serves as the basis for establishing quality and environmental objectives, is communicated to all personnel so that it is understood and applied, and aims to maintain and strengthen the management system. It is also made available to all our stakeholders.

Herencia, November 21st, 2024



CEO